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| Profile Result oriented professional with more than 3+ Years of experience in IT infrastructure implementation, management, configuration an administration with AWS, Linux, Jenkins, GIT, PowerShell Automation, Synology, NetApp and Hitachi. Contact **PHONE:**  +91-7760215665  **EMAIL:**  [4dinkar@gmail.com](mailto:4dinkar@gmail.com) SKILLS **OS** : Linux, Windows  **SCM**: Azure Repo, Git, GitHub  **Scripting**: Python, PowerShell  **Cloud**: AWS, AZURE  **Orchestration Tool**: Docker, Kubernetes  **CI/CD**: Azure pipeline, Jenkins  **Ticketing** : SNOW  **IAC** : Terraform  **Configuration Managaement** : Ansible Certifications **AZ-900** Microsoft Azure  Fundamental  **NETAPP** ANCDA Certified  **ISM** Certified Personal Info **DOB**: 5-Nov-1994  **Mothers Name**: Asha Kumari  **Fathers Name**: Dharmendra Kumar  **Language**: English, Hindi  **Address**: #006, Sona Tower,  Bangalore, Karnataka 560045  **Hobbies**: Playing Cricket,  Reading Books |  | Dinkar  Cloud Engineer EDUCATIONB.E – (2013 – 2017) from Reva I.T.M Bangalore Karnataka HSC – (2010 – 2012) From Chandrasheel Vidyapeeth, Muzaffarpur, Bihar  SSLC – (2002 -2010) From Sri Sathya Sai Vidyapeeth, Kozhikode, Kerala WORK EXPERIENCEAccenture – Cloud Migration and Implementation Analyst  * + - - till date * Planning and configuration of application infrastructure * Automating deployments in Python * Experience in designing and implementing CI/CD pipeline * Storage Implementation on AWS and AZURE * Worked as a part of Build team to develop the infra structure. * Worked on LDOM migration and Hitachi migration * Infrastructure automation on public cloud platforms Azure using Terraform. * Worked on * Worked on migration of traditional storage to AWS S3 * Automating deployments in Python * Worked PODS and Containers  IBM – Software Delivery Specialist 14-02-2018 to 12-05-2020   * Worked on Brocade and cisco switches * Responsible for Documentation using KB’s to enhance ease in issue handling * Worked on Automation for on-prem devices * Worked on application migration into azure cloud. * Worked on Brocade and Cisco Switches * Worked on end to end DRP activity   **Approach towards work based in Incidents /Tasks**   * Taking ownership and fixing the issues. * Prepare an RCA of this issue. * Follow ups on the escalated tickets to make sure that the issue does not re-occurs and if it does take necessary action before the user reports.   **Customer Centricity**   * Action on any concerns and improvements highlighted by customer/business/supervisor on timely manner. * Being sensitive and display professionalism while interacting with customer. * Implement proactive actions for recurring complaints. * Contributions to initiatives taken to deliver ideas and values beyond customer expectations. * Create & share the SOPs, Best Practice document, check lists. |